



## Financial Difficulty Policy

### Purpose

**To assist players with short term financial assistance in relation to and for the purpose of Inline Hockey.** This may include situations which cause an inability to pay membership or tournament fees, accommodation and/or travel costs or any other costs associated with Inline Hockey.

The Hamilton Inline Hockey Club is committed to holding the following principles when dealing with financially vulnerable families:

- empathetic and respectful communication
- fair and reasonable decision making
- ability to support families to manage debt in an affordable way
- ability to protect the privacy, confidentiality and dignity of the family
- welcoming to all, regardless of family economic, or other, circumstances.

### Definition of Hardship:

Hardship occurs when a family is unable, because of financial difficulty, illness, unemployment, family breakdown, or any other reasonable cause, to pay any or all of the scheduled fees. Hardship can arise from a variety of situations, and can be either of limited duration or long term.

The HIHC Club recognises that at times our players and families may experience extreme financial pressure for reasons beyond their control.

Where it is recognised that a player or family are not in a position to remain financial members of the club or where a player is unable to meet costs associated to membership, Tournaments Fees, Accommodation cost, Travel Costs or any other cost associated to Inline Hockey the committee may endeavor to assist the family or player to meet those costs.

Where a hardship issue exists, the Player or family should advise the committee in writing addressed to the Club President in the first instance.

Confidential to the Club President  
Hamilton Inline Hockey Club  
Po Box 274 Waikato  
Mail Centre 3200  
[president@hamiltondevils.co.nz](mailto:president@hamiltondevils.co.nz)

The agreed payment plan needs to be documented in writing by the Secretary, and noted by the President and Treasurer. The Treasurer is responsible for monitoring and reviewing payment plans on an ongoing basis and to determine whether the payment plan has been successful, is not being met, or will be ongoing

**Every issue will be handled in complete confidence and any assistance offered by the Club will be at the full discretion of the committee based on the information presented and the financial health of the club.**

This Policy will not be posted on the Website but will be referred to in the Finance Policy for Member reference.